



Growing Together

Annual Report 2016-2017

Digital Version



A Message from Joan Lee

This past year has been filled with challenges, growth and opportunities to thrive. Despite the difficult economic environment leading to a decrease in public donations, Vecova has invested in its clients, employees and the future. It is more important than ever for Vecova to continue building from its deep roots. With over 47 years of experience, Vecova remains a leader in addressing the growing and changing needs of persons with disabilities, through living supports, employment services, wellness programs and research.

Our dedication to integrity, demonstrating impact, valuing each other and engaging one another is at our core as we embrace the future with our funders, donors, partners, the community and those we serve.

Joan Lee, Vecova CEO

Mission

Building the capacity of persons with disabilities and enriching communities through leadership, innovation and collaboration.

Vision

We exist to create a society where persons with disabilities are integral and valued members.



Disability services • research • enterprise

Board of Directors



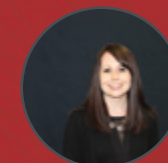
Joan Lee
Chief Executive Officer



Greg Campbell
Chair



Dr. Dorothy Badry



Meredith MacDonald
Secretary



Dave MacKillop



Dr. Lary Mosley



Ivan Sierralta
Vice Chair



Steve Twible
Treasurer

We are pleased to welcome our new board members:
Donald Dart, Neil Mackie and Michelle McKenna

Executive Team

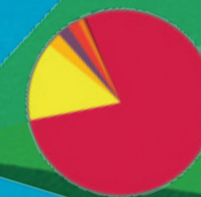
Joan Lee, Chief Executive Officer
Ann-Marie Latoski, Chief Operating Officer
Yvonne Martodam, Chief Administrative Officer
Donovan Tymchyshyn, Chief Strategy Officer

Employee Dedication

121 employees celebrated 10+ years working at Vecova.

2016 Financials

Revenue



Government of Alberta Contract **78%**
Net Sales **14%**
Service Contracts **2.5%**
Rental **2%**
Provincial/Municipal/Other Grants **2%**
Fundraising **1%**
Other **0.5%**

Expenditures



Program Costs **92%**
Facility Maintenance/Capital **4%**
Infrastructure Costs **4%**

3304 33 Street NW, Calgary AB
(403) 284-1121 | vecova.ca

Growing Together

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Growing, building and supporting each other.
This year, we had steady growth and non-stop impact.

✿ Wellness

Recreation Centre

Thank you for voting for us in Calgary's Child Magazine's Parents' Choice Awards!

217,000 children, adults and seniors, including persons with disabilities, used our programs, services and facilities.

- **1,324** registered children's aquatic and dryland programs
- **200** registered adult's aquatic and dryland programs
- **2,839** private swim lessons for adults and children



[Click here to learn about the benefits of our Gentle Fitness program.](#)

Community Access

109 persons with disabilities were given the opportunity to enhance their overall physical, social and mental wellbeing at **60** community locations.

Professional Supports

145 persons with disabilities were supported with group and individual counselling, assessments and behavioural consultations.

- **1,317** hours of counselling provided
- Provided training to **21** agencies

Medication Administration Training

Led by a registered nurse, the program teaches safe and effective ways of administering medications.

- **877** people completed the course
- Worked with **48** agencies



Disability services • research • enterprise

✿ Research & Strategic Services

Vecova's Research team remains a respected authority that collaborates with non-profits, government and academia. Our expertise was requested for over **75** projects.

- Strengthened evaluation competencies in Calgary's non-profit sector via the Evaluations Community of Practice forum
- Member of the Human Research Ethics Board at Mount Royal University
- Vecova's Guard Against Bullying Program was adapted by an education support centre in Western Australia

✿ Living Supports

Vecova offers living support services to **96** adults with developmental disabilities in Calgary and the Bow Valley Corridor. We assist with a variety of aging, medical, mental health and/or behavioural issues.

Living Support Services can be provided in a range of environments including group living, support homes with a roommate or family, or living independently.



[Click here to learn how we support persons with disabilities with dementia.](#)

✿ Employment & Enterprise Services

27 job coaches helped **88** adults seek meaningful employment. We are honoured to work with **60** employers who have embraced diversity and inclusion in the workplace.



[Click here to learn about our partnership with Kingsdown Mattresses.](#)

Youth Transition Program

Leaving the nest and becoming an adult is an exciting and scary time for children and their parents. It's even more overwhelming when a child has a disability. Our customized program supported the transition of **57** high school students into adulthood by building life skills and creating independence.

Bottle Depot

Efficient, trustworthy and friendly, Vecova's Bottle Depot is Calgary's favourite with the highest ratings on Google. As an inclusive employer, **70%** of our employees identified with having a disability.

- **15,900,000** containers processed
- **64,000** customer orders filled
- Provided recycling services to **4** large festivals

Bottle Pick-Up Service

- ALICE, a text message sign-up and notification system, was introduced and helped our customer service flourish
- **1.5 million** containers collected
- Over **60%** of our employees identified with having a disability

Airport Baggage Cart Service

With the YYC airport expansion, Vecova's baggage cart team expanded its roots and grew the team by **30%**. The team played a key role in developing strategies and logistics to enhance efficiencies for the new terminal.