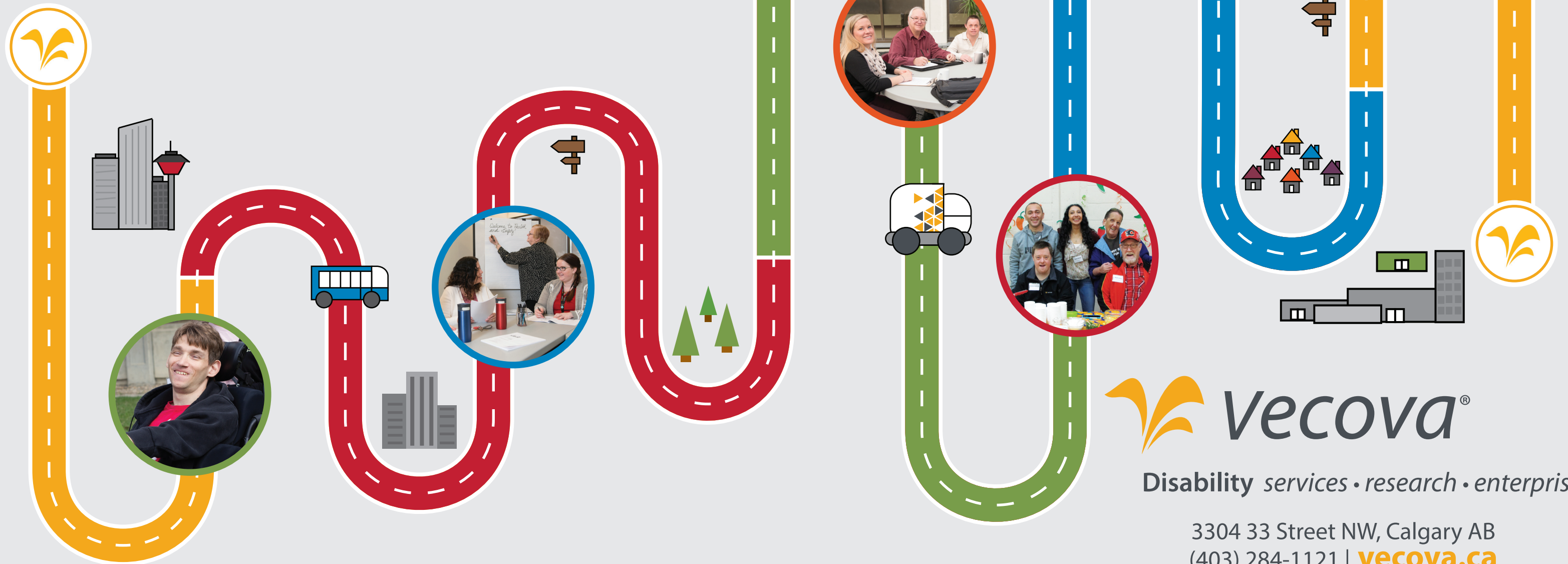


Where We Are Headed

2017-18

Annual Report
Digital Version



 **Vecova®**

Disability services • research • enterprise

3304 33 Street NW, Calgary AB
(403) 284-1121 | vecova.ca

A Message from Joan Lee

At Vecova, we build the capacity of persons with disabilities and enrich communities through our leadership, innovation and collaboration. For the past 49 years, we have believed in a brighter future and we create this future through your support. We are thankful for all of you—our donors, partners and funders.

2017-2018 was transformative for Vecova. We saw growth in our programs, demonstrated positive impact in the community and increased operational efficiencies through digital solutions. We also increased our focus on Vecova's future facility, saw the expansion of our social enterprises and organized exceptional fundraising events. As leaders, Vecova continued to share our perspectives with the community on important issues. All this was possible because you believe in Vecova.

While we've had great success and look forward to more in the coming year, we acknowledge the challenges ahead. Vecova must have an effective strategy in place to respond to social, economic and environmental shifts. We aim to modernize and transform from a starvation cycle to a sustainability cycle. With your ongoing support, we will continue to have strategic conversations to create positive results for the community.

I want to thank Vecova's Board of Directors and the entire Vecova team. Their commitment to fulfilling our mission in incredible and innovative ways helped make our last year a great success. I would also like to thank all of you for your support. You help us create a society where persons with disabilities are valued and integral members. I am excited to see what we can accomplish together in the year to come.

- Joan Lee, Chief Executive Officer



Vecova's Leadership Team: (left to right)
Yvonne Martodam, Chief Administrative Officer, Joan Lee, Chief Executive Officer, Donovan Tymchyshyn, Chief Strategy Officer and Ann-Marie Latoski, Chief Operating Officer

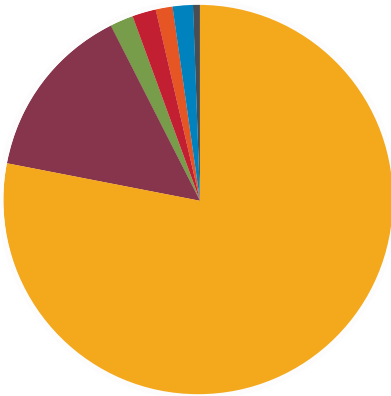
Stewardship Honourees

Vecova's first signature Stewardship event took place on September 14, 2017 at Sky 360 in the Calgary Tower. We honoured these organizations for their continued support:

- Inspiring Partner Award: **Calgary Airport Authority**
- Social Leader Award: **Norton Rose Fulbright Canada**
- Volunteer Champion Award: **CSV Midstream Solutions**
- Outstanding Philanthropist Award: **Melton Foundation**



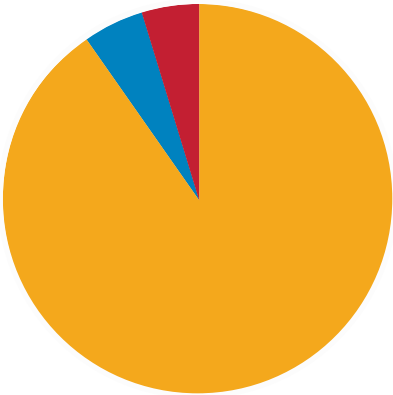
2017-18 Financials



- Revenue**
- Government of Alberta Contract: **78%**
 - Net Sales: **14%**
 - Service Contracts: **1%**
 - Rental: **2%**
 - Provincial/Municipal/Other Grants: **2%**
 - Fundraising: **2%**
 - Other: **1%**

Expenditures

- Program Costs: **90%**
- Facility Maintenance/Capital: **5%**
- Infrastructure Costs: **5%**



Board of Directors



Joan Lee
Chief Executive Officer



Dr. Ivan Sierralta
Board Chair



Meredith MacDonald
Vice Chair



Steve Twible
Treasurer



Michelle McKenna
Secretary



Dr. Dorothy Badry



Donald Dart



Neil Mackie



Dave MacKillop



Robert McKercher



2017-18 at Vecova

Roadmarks & Highlights

Mission

Building the capacity of persons with disabilities and enriching communities through leadership, innovation and collaboration.

Living Support Services

- **107** persons with disabilities served in Calgary and the Bow Valley Corridor
- **346** staff from all services areas trained to use ShareVision
- **45** iPads distributed to Living Support Services for ShareVision; 126 iPads distributed in total

Infrastructure

- **\$10,000+** raised by 67 participants at our Strength In Abilities run
- **500+** attendees at the annual Stampede BBQ
- **20%** of staff have worked at Vecova for over 10 years
- **7** events held to celebrate Vecova with the community

Living Support Services

Adopt-A-House Helpers

CSV Midstream Solutions raised funds, provided supplies and offered their time to paint and repair a large wrap-around porch at one of our homes.

Infrastructure

Who We Are

Staff participated in *Who We Are* sessions, aimed at reflecting on and reinforcing Vecova's values of integrity, each other, impact and engagement.

Research and Strategic Services

Focus On Strategy

Research and Strategic Services continued to drive and support the implementation of Vecova's Strategic Plan. They also continued their work in leading and supporting area business goals and support and contribute to Calgary's non-profit sector.

Continued Growth

Training opportunities were both introduced and refined to ensure we are providing high quality support to our clients and the community.

Wellness

\$30,000 Grant

Accessibility renovations were made possible through the Rick Hansen Foundation's Access4All Program aimed at breaking down barriers for persons with disabilities.

Employment and Enterprise

Change for Change

Vecova Bottle Pick-Up saw record growth and now has 5,000 customers. Vecova Bottle Depot introduced new sorting technology that accurately and automatically counts bottles.

Introducing The Hub

The Hub was implemented, an innovation that puts our clients at the centre of Vecova. ShareVision launched with The Hub, which provides real-time client updates for staff across all areas.

Inclusive, Collaborative & Engaged

Employment Services developed their own Vision Statement, which guides their work at Vecova.

Vision

Persons with disabilities are valued and integral members of society.

"Many of the places I go now—where I volunteer and where I go to work—I wouldn't have without Vecova. I've had a lot of good experiences and made a lot of good friendships at Vecova.

My life has changed for the better."

- Margaret Wilson, Vecova client

Research and Strategic Services

- **16** projects led or supported
- **12** consultations provided
- **6** business and partnership development activities completed

Employment and Enterprise

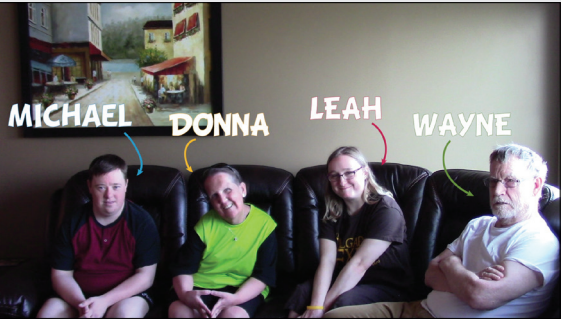
- **\$214,000** contributed to the organization through Bottle Pick-Up (up from \$164,000 the year before)
- **114** participants in our Youth Transition Program over the past two years
- **72** persons with disabilities found meaningful employment in 48 different roles and industries through Employment Services
- **65%** of Airport Baggage Cart Retrieval staff have a self-disclosed disability
- **26** jobs have been held by our clients for 10+ years

Wellness

- **207,000+** recreation patrons in our swimming, aquatic and dryland programs
- **2,185** caregivers received consultations or educational services
- **1,059** staff completed the Medication Administration course
- **196** persons with disabilities received group and individual counselling, assessments and behavioural consultations
- **97** persons with disabilities received work, education, leisure, volunteer, and other opportunities through Community Access services
- **45** organizations in Calgary received volunteers through Community Access

Stops Along The Way...

Where We've Been and Where We're Going



Meet Michael, Donna, Leah and Wayne. These roommates have been part of Vecova's inviting and warm community for up to 30 years. Take a tour of their home and get to know them by [watching their video.](#)



Innovation at Vecova Bottle Depot



Continuing its trend of innovation, leadership and inclusion, Vecova Bottle Depot has become one of the first depots in Calgary to introduce TOMRA's Sorting Solutions. [Watch the new technology here.](#)



Bringing the Community Together



Vecova makes our presence known and brings the community together through our events and celebrations. From 10 km runs to dances and more, [see how we celebrated here.](#)



"You help us create a society where persons with disabilities are valued and integral members."

- Joan Lee, Vecova CEO



Thank You

Vecova® Centre for Disability Services and Research is a registered charitable organization: CRN 119286912 RR0001

Thank you to our incredible donors, sponsors, volunteers and supporters. With your support, we are able to continue to make a positive impact in the lives of persons with disabilities in Calgary and the Bow Valley Corridor.

Businesses

Anonymous
Apache Canada Ltd.
Athabasca University
Brentwood Heights Apartment Homes
Calaway Park
Calgary Airport Authority
Calgary Flames
Calgary International Blues Festival
Calgary River Experience
Calgary Sports and Entertainment
Canadian Natural Resources Ltd.
Canadian Tire #611
Chapel of the Bells
COBS Bread Crowfoot
ComplyWorks
Computer Modelling Group Ltd.
Costco E
Costco Wholesale - Rocky View
Cowboys Dance Hall
CSV Midstream Solutions
David Thompson School
DAVIDsTEA Garrison Corner Store 183
Diversified Staffing Services
Earls Shepard Flats
Excel Homes
Fiasco Gelato
Flying Squirrel
Garfield Holdings Ltd.
Hard Knocks Fighting
Imagine Wireless
InjaNation Fun & Fitness
Inter Pipeline
International Fitness Holdings Inc. - World Health
Jubilations Dinner Theatre
Matador Pizza & Steakhouse
McInnis & Holloway Funeral Homes
Nexen Energy ULC
Northland Village Mall
Norton Rose Fulbright Canada LLP
Palmer Salmon Insurance
Pumphouse Theatre
RBC
Robb & Evenson Professional Corp.
Royal Bank of Canada
Sceptre Communications Inc
Silver Springs Golf & Country Club
Sky 360 Restaurant & Lounge
Spruce Meadows
Statesman Flooring Ltd.
SysGen Solutions Group
Theatre Calgary
Tribeca Condominium
Upside Engineering
Vivo
Westmount Charter School
Wild Rose Brewery Ltd.

Foundations

Hillhurst Rebekah Lodge #116
Melton Foundation
Rick Hansen Foundation
Turner Family Foundation at the Calgary Foundation

Individuals

Allan Lennox
Arley and Myra Cocks
Barbara Howes
Belinda Hodges
Brandi Ann Brown
Curtis Connett
Daniel Clarke
Dave Mackillop
Dawn Bury
Donald Gillespie
Donald M. Dart
Donald Truong
Donna Jeanne Lennon
Donna Johnson and Darrel Elliott
Donny Truong
Dori Skea
Doug Walker
Earl Hawkes
Edith and Bert Melse
Garett Ursu
Geoffrey Bury
George Schlosser
George Zvanchuk
Gordon Jarrett
Irmina and Henry Kamieniecki
Jack Wise

James and Leone O'Byrne
James David and Valerie Hamilton
James Silcock
Jennifer Buchanon
Jennifer Lock
Jennifer Sowa
Joan Lee
John and Jennifer Stinson
Jonathan Popowich
Kaitlyn Pecson
Karen Williams
Kenny Newman
Kevin Sullivan
Kyle Hodges
Langford Allison
Lisa Stephen
Loren Enzie
Margaret Hovany
Mark Kirtland
Mary E. Ellis
Masaki Hayashi
Megan Low-On
Meredith MacDonald
Michael Epp
Michel Milutinovic
Michelle McKenna
Mike Lauzon
Myrna Miller
Nabhu Dave
Neil Kemp
Neil Mason
Noboru Kamitakahara
Patricia and Tim Lisevich
Patrick Otakpor

Paula Angus
Ray Kowal
Robert James Holmes
Robert McKercher
Robert Simms
Roger and Lorna Smith
Roy and Kerry Shafer
Simona Lupas
Stephanie Moon
Steve Gaal
Terrence Asgar-deen
Terri Loewen
William and Barbara Hart
Yvonne Martodam

Government

City of Calgary
Government of Alberta:
Community and Social Services
Government of Alberta:
Alberta Social Housing Corporation
Government of Alberta:
Culture and Tourism
Government of Alberta:
Labour
Government of Alberta:
Summer Temporary Employment Program
Government of Canada:
Canada Summer Jobs
Government of Canada:
Enabling Accessibility Fund - Community Stream